

November 2021

Warranty

KnaufDanoline guarantees that, in accordance with the manufacturer's declaration, the products have been manufactured free from defects and that, in compliance with the stipulated installation conditions and upkeep & maintenance guidelines, they will remain fully functional for 5 years from the date of delivery. Solely warranty claims as defined by the Danish Civil Law shall be applicable, excluding the provisions of the UN Convention on Contracts for the International Sale of Goods.

Requirements for warranty claims:

- The planning and construction of the ceiling or wall structures have to confirm to the recognized technical regulations.
- KnaufDanoline products have to be installed by observing the required KnaufDanoline installation conditions or processing guidelines and the recognized standards and rules.
- Before installation, the products have to be inspected by the installer for visible defects.
- The climatic conditions during transport, storage, installation and after installation that are mentioned in the KnaufDanoline storage- and installation conditions and upkeep & maintenance guidelines have to be demonstrably maintained.
- As soon as damages are visible through due diligence, the warranty claimant has to report these damages immediately and in writing to KnaufDanoline for verification.
- KnaufDanoline can inspect the reported damage and check it, unhindered, on site. On request, KnaufDanoline must be allowed to take samples of products, whether they have already been installed or not.

Warranty is excluded in cases of:

- Improper handling of the supplied KnaufDanoline products during storage, transport and installation.
- Damages and secondary damages due to force majeure, such as storms, floods or earthquakes.
- Damages due to mechanical and willful influences as well as changes to the structure.
- Damages due to unusual physical and chemical effects.
- Adjustments, modifications and repairs by third parties.

Extent of warranty:

In a case covered by warranty, KnaufDanoline will provide the replacement material that is required to repair the damage free of charge and free delivery to the construction site; claims for reductions in price and consequential costs excluded.

Liability clause:

KnaufDanoline shall only be liable for gross faults, in particular by auxiliary personnel.

Court of jurisdiction is Copenhagen/Denmark